

Pet Care Services Agreement

This Pet Care Services Agreement ("Agreement") is entered into as of __/_/__, by and between Doggie Zoom Zoom LLC, (Doggie Zoom Zoom) an Oregon limited liability company, and the pet owner(s) identified below (hereinafter referred to as "the Owner").

Owner information:	Owner information:
Owner(s):	Owner(s):
Address:	Address:
Phone Number:	Phone Number:
Email	Email address:
address: Pet name:	Pet name:

Doggie Zoom Zoom Philosophy

Doggie Zoom Zoom is committed to providing high-quality pet care services that emphasize positive reinforcement, cater to each pet's individual preferences, and allow the freedom for the pet to explore. Doggie Zoom Zoom aims to create a safe and enjoyable experience for all pets under its care. Corinne Visser, Owner of Doggie Zoom Zoom has over 10 years of pet care experience, volunteering with rescue organizations and providing pet care through the Rover App.

The parties agree as follows:

1. Services and Fees

Owner agrees to engage Doggie Zoom Zoom for the following services ("Services") (check all that apply):

 Dog walks. This Service includes a 30 minute or 60 minute scheduled walk for Owner's pet, either in a neighborhood or a designated park. The dog walker will ensure Owner's dog gets exercise, fresh air, and mental stimulation. Leash use is required at all times unless in a designated off-leash area (with the Owner's written permission). Water breaks and rest periods will be provided as needed. Price: \$12 per 30-minute walk or \$20 per 60-minute walk. Five dollars per each additional dog.
Drop-in visits. Drop-in visits are short visits to Owner's home to check on Owner's pet, lasting 30 minutes. During the visit, Doggie Zoom Zoom will ensure the pet has fresh water, food, bathroom breaks, and cuddles. This Service is ideal for pets that do not require long walks (like cats) but still need attention throughout the day. Light household tasks, such as watering plants or bringing in the mail, can also be accommodated for an extra charge. Price \$12 for 30 minutes, \$20 for 60 minutes
Dog training. Dog training sessions focus on basic obedience, behavior modification, and reinforcing manners. Each session will last 30 or 60 minutes and be customized to Owner's dog's needs, focusing on a wide range of commands such as sit, stay, come, down, and leash manners. Positive reinforcement techniques will be used, and progress will be communicated after each session. Price: \$20 per 30-minutesession, \$30 per 60-minute session.
Pet sitting. Pet sitting provides boarding for Owner's pet while Owner is away. Doggie Zoom Zoom will provide boarding at their home This Service includes feeding, fresh water, walks, bathroom breaks, playtime, and attention throughout the day, as well as any necessary medication administration. Doggie Zoom Zoom will also follow any specific care instructions and provide updates and photos during the pet-sitting period. Price: \$35 per day plus \$5 for each additional dog.

2. Arranging Pet Care Services

 a. Scheduling: Owner will contact Corinne Visser at cnm@doggiezoomzoom.com to schedule the Services Payment: Owner will pay the Price of the Services at or before the time of Service via Doggie Zoom Zoom's Venmo (@doggiezoomzoom).

- b. Cancellation Policy: Doggie Zoom Zoom appreciates a 7-day notice of cancellation of Services. Owner agrees to pay a \$10 late fee if the Owner does not give 7 days' notice of cancellation. Doggie Zoom Zoom may terminate this Agreement if Owner cancels Services five times in a 3-month period.
 - i. If Doggie Zoom Zoom needs to cancel a scheduled Service, Doggie Zoom Zoom will make every effort to notify the Owner at least 7 days in advance of the Service date and work with the Owner to reschedule at a mutually agreed upon time.
 - ii. In the event of inclement weather, or if Doggie Zoom Zoom needs to cancel within 7 days of the Service date, Doggie Zoom Zoom will propose an alternative time. If both parties cannot agree on a new time, Doggie Zoom Zoom will reimburse the Owner for the canceled Service.
- 3. Communication and Treatment in the Event of Pet Emergency. Owner acknowledges that despite its best efforts, emergencies can arise.
 - a. In the event of a pet medical emergency, Doggie Zooom Zoom will make every effort to reach Owner. If Owner is not available, Doggie Zooom Zoom will contact the Emergency Contact provided in the Pet Information Form. If time is of the essence, and Owner and the Emergency Contact are not available, Doggie Zoom Zoom will, at its discretion, seek veterinarian services for Owner's pet at Owner's chosen veterinarian or the closet veterinarian hospital.
 - b. Owner agrees to reimburse Doggie Zoom Zoom for all veterinarian costs for Owner's pet.
- 4. Risk of Minor Injury. Owner acknowledges that pets sometimes receive minor injuries such as minor cuts and scratches during normal adventure and play. Owner authorizes Doggie Zoom Zoom to treat any such injuries as deemed best at their sole discretion. Owner agrees to assume full financial responsibility for any and all expenses incurred for treatment of Owner's pet.
- **5. Disclosure.** Owner certifies that Owner has disclosed, to the best of their ability, all knowledge of their pet's physical health on the Pet Information Form, including medical problems, special dietary needs, allergies, any other medical conditions known at this time, and pet's behaviors, including behavior toward other people and other animals.
- 6. Photography and Video. Owner grants Doggie Zoom Zoom permission to photograph and video Owner's pet, and to use such pictures or videos to provide Owner information about the Services and for Doggie Zoom Zoom's promotional and marketing activities.
- **7. ASSUMPTION OF RISK, RELEASE AND WAIVER.** While Doggie Zoom Zoom is committed to providing high-quality pet care services, accidents and injuries can occur.

Owner acknowledges that during the Services, risks exist of property damage, disappearance, injury to pets and people, or even death. For example, without limitation, Owner's pet may injure themselves, other animals, or people, other animals may injure Owner's pet, Owner's pet may run away, Owner's pet may cause property damage, or Owner's pet may eat a foreign object or have allergic reactions. OWNER ASSUMES THESE RISKS, RELEASES DOGGIE ZOOM ZOOM FROM ANY LIABILITY AND WAIVES OWNER'S RIGHT TO BRING CLAIMS OR LAWSUITS AGAINST DOGGIE ZOOM ZOOM FOR ANY DAMAGES ARISING FROM:

- a. INJURY, ILLNESS, DEATH, OR DISAPPEARANCE OF OWNER'S PET(S),
- b. INJURY TO PEOPLE OR ANOTHER ANIMALS BY OWNER'S PET, OR
- c. DAMAGE TO PROPERTY

EVEN IF ARISING OUT OF OR CAUSED BY DOGGIE ZOOM ZOOM'S NEGLEGENCE. THIS WAIVER AND RELEASE DOES NOT RELEASE DOGGIE ZOOM ZOOM FROM LIABILITY ARISING FROM DOGGIE ZOOM ZOOM'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT.

8. Limitation of liability. In the event Owner's maintains a claim against Doggie Zoom Zoom that is not waived and released by the paragraph above, IN NO EVENT WILL DOGGIE ZOOM ZOOM BE LIABLE TO OWNER FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, STATUTORY, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, WHETHER SUCH LIABILITY IS BASED ON BREACH OF CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE.

IN NO EVENT WILL THE AGGREGATE LIABILITY OF DOGGIE ZOOM ZOOM AND ANY OF ITS EMPLOYEES, AGENTS, OR REPRESENTATIVES, ARISING OUT OF OR RELATED TO BREACH OF CONTRACT, TORT, NEGLIGENCE, OR OTHERWISE, EXCEED THE AGGREGATE AMOUNTS THAT OWNER PAID TO DOGGIE ZOOM ZOOM WITHIN THE THREE MONTHS PRIOR TO THE EVENT GIVING RISE TO THE LIABILITY.

- **9. Indemnification.** Owner agrees to indemnify, defend, and hold harmless Doggie Zoom Zoom and its members, employees, agents and assigns, from and against all claims, losses, liabilities, damages, expenses, and costs of whatever kind, including reasonable attorney's fees, arising out of or relating to a) bodily injury or property damage caused by Owner's pet, b) Owner's breach of any term of this Agreement, or c) Owner's negligence or misconduct.
- 10. General.

- a. **Integration.** The attached Pet Information Form is an exhibit to this Agreement and is incorporated by reference herein. This Agreement and the Pet Information Form constitute the entire agreement between the Parties with regard to the subject matter hereof and supersede any prior agreement or communications between the Parties, whether written, oral, electronic, or otherwise. Any amendment to this Agreement will be in writing and mutually agreed upon by the Parties.
- **b. Severability.** The provisions of this Agreement are severable. Each provision in this Agreement will be treated as a separate and independent clause, and the unenforceability of any one clause will in no way impair the enforceability of any other clause or any clauses in this Agreement.
- **c. Governing Law, Forum, and Venue.** The laws of the State of Oregon govern the construction of this Agreement, without giving effect to any choice or conflict of law provision or rule that would require or permit the application of the laws of any jurisdiction other than those of the State of Oregon. Multnomah County, Oregon will be the venue for dispute resolution between the parties.
- **d. Arbitration**. In the event that a dispute should arise out of, or relating to, the interpretation, performance, breach, or invalidity of this Agreement, the parties will attempt in good faith to resolve their differences. Any dispute which is not resolvable by the parties will be referred to binding arbitration in accordance with the then applicable rules of the Arbitration Service of Portland and judgment on the award may be entered in any court having jurisdiction, except the parties reserve the right to resolve disputes in Small Claims Court if the claim is within the jurisdiction of the Small Claims Court. Venue for dispute resolution will be Clackamas County, Oregon.
- e. Cost of Suit. Each party in any such arbitration will be responsible for their own attorneys' fees, court fees, and cost of suit incurred.
- f. Relationship. Doggie Zoom Zoom is an Independent Contractor. Doggie Zoom Zoom undertakes to perform the Services in an attentive, reliable, and caring manner and the Owner agrees to provide all necessary information to assist in Doggie Zoom Zoom's performance.
- **11. Future Services.** This Agreement governs all Services that Owner requests from Doggie Zoom Zoom now and in the future.
- **12. Changes to Fees.** Doggie Zoom Zoom reserves the right to change fees for Services at any time with 30 days advance written notice.

- **13. Assignment.** Neither party may assign any of its rights or obligations under this Agreement without the prior written consent of the other party.
- **14. Binding Effect.** The terms of this Agreement shall be binding upon and accrue to the benefit and be enforceable by either party's successors, legal representatives, and assigns.

PLEASE READ THIS AGREEMENT CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF CLAIMS AGAINST DOGGIE ZOOM ZOOM AND AN ARBITRATION CLAUSE.

By signing below, the parties acknowledge that they have read and understand this Agreement, and voluntarily agree to its terms.

Doggie Zoom Zoom LLC	Pet Owner
By:	By:
Date:	Date:

Pet Information Form

Pet 1 Name:	Breed:		
Color: Age:			
M/F Spayed/neutered?	Vaccinated?	Microchip Number?	
Name of Veterinarian:			
– Veterinarian's Address:			
Veterinarian's Phone:			
Pet 2 Name:	Breed:		
Color: Age:			
M/F Spayed/neutered?	Vaccinated?	Microchip Number?	
Name of Veterinarian:			
– Veterinarian's Address:			
Veterinarian's Phone:			
Pet 3 Name:	Breed:		
Color: Age:			
M/F Spayed/neutered?	Vaccinated?	Microchip Number?	
Name of Veterinarian:			

Veterinarian's Address:

Veterinarian's Phone:_____

Health Information

To provide optimal services for Owner's pet, please provide the following information as applicable to the services you're requesting:

Please list current health problems, allergies or phobias (no matter how minor):

Medications, times they should be administered, and how to administer them:

Feeding schedule:	
AM: Name of Pet Food	Size of Portion
PM: Name of Pet Food	Size of Portion
Allowed Treats: Name	Frequency
Exercise Schedule:	
Activity:	_ Frequency and Duration
Activity:	_ Frequency and Duration
Location of suitable harnesses/collars	for walks:
Preferred walk time:	
Behavioral history:	

Has the pet ever bitten a person? Y / N Has the pet ever started a fight with or bitten another animal? Y / N Is the pet friendly towards children and adults? Y / N Is the pet friendly towards other dogs? Y / N Is Owner's dog good off leash? Y / N

Is Owner's dog ok with being boarded with other dogs? Y / N

Additional details, including restrictions to any play and activity etc.:

Preferences and Needs:

Name things Owner's pet dislikes:

Name things Owner's pet likes:

Favorite hiding place(s):

Favorite toy(s):

Any restrictions:

Additional information or things I should be aware of?:

Access Codes for Alarms or Keyless Entries:

Address:_____

Access Code:_____

Additional Instruction for Code

Usage:_____

Emergency Contact in the Case Owner is Not Available (such as a spouse, or close	e
relative):	

In the event of an emergency, Doggie Zoom Zoom will attempt to contact Owner by phone. If Doggie Zoom Zoom cannot reach Owner, Doggie Zoom Zoom should contact:

Name:_____ Phone Number:_____

Relationship: _____